

ORDER DATE	ORDER NUMBER	RETURN NUMBER

59 Redchurch St,
London E2 7DJ, UK
+44 20 7148 4563



WHAT YOU ORDERED

QTY	PRODUCT CODE	PRODUCT NAME	SIZE	REFUND	REASON CODE <small>please tick</small>	EXCHANGE <small>please tick</small>	NEW SIZE	NEW COLOUR	REASON FOR RETURN <small>please tick</small>

1. Looks different to image on site.
2. Ordered more than one size.
3. Arrived to late.
4. Poor quality / Faulty.
5. Doesn't fit properly.
6. Doesn't suit me.
7. Incorrect item recieved.
8. Parcel damaged on arrival.

Items can be returned in their original condition within 28 days of receiving your order.
Exchanges only apply for the same item in a different size or colour.

HOW TO RETURN YOUR ORDER

1. Print and complete this form
2. Ask for your return number at customerservice@by-walski.com, witting int he object RETURN NUMBER
3. Add you return number to the form, then pop inside your parcel.
4. Send with your chosen return service. Returns will be processed within 7 days from from when we receive your item.